



**Requisition Number:**  
Base: F9SVHQ01810400  
Survival: F9336T01730600

**CONTINUATION TO SF 1449 BLOCK 17b**

**REMITTANCE ADDRESS**

Prospective offerors should indicate in the space provided below the address to which payment should be mailed if such address is different from that shown in Block 17a of the SF 1449.

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
Street Address

\_\_\_\_\_  
City, State, Zip Code

# PRICING SCHEDULE

BASE YEAR, 1 OCT 2000-30 SEP 2001

## LOT I-LAUNDRY

CLIN	DESCRIPTION	ANNUAL	UNIT OF	UNIT PRICE	EST. EXT. PRICE
		EST. QUANTITY			
0001	Bath Towel	127,017	EA	\$ _____	\$ _____
0002	Bath Mat	41,982	EA	\$ _____	\$ _____
0003	Hand Towel	83,424	EA	\$ _____	\$ _____
0004	Wash Cloth	97,296	EA	\$ _____	\$ _____
0005	Bath Robe	180	EA	\$ _____	\$ _____
0006	Sheet, Flat	24,455	EA	\$ _____	\$ _____
0007	Sheet, Fitted	24,422	EA	\$ _____	\$ _____
0008	Pillow Case	44,414	EA	\$ _____	\$ _____
0009	Pillow	2,053	EA	\$ _____	\$ _____
0010	Blanket	5,196	EA	\$ _____	\$ _____
0011	Mattress Pad	2,622	EA	\$ _____	\$ _____
0012	Bedspread	3,844	EA	\$ _____	\$ _____
0013	Crib Sheet	113	EA	\$ _____	\$ _____
0014	Crib Blanket	116	EA	\$ _____	\$ _____
0015	Hot Pad	100	EA	\$ _____	\$ _____
0016	Aprons	100	EA	\$ _____	\$ _____
0017	Laundry Bag, Cotton	1,000	EA	\$ _____	\$ _____
0018	Dress, Nurse, Duty	20	EA	\$ _____	\$ _____
0019	Suit, Chem Warfare	3,300	EA	\$ _____	\$ _____
0020	Blanket, Aircraft	600	EA	\$ _____	\$ _____
0021	Coveralls, Utility	600	EA	\$ _____	\$ _____
0022	Coveralls, Utility, Thermal	40	EA	\$ _____	\$ _____
0023	Covers, Headrest	170	EA	\$ _____	\$ _____
0024	Hotpads, Cooks	48	EA	\$ _____	\$ _____
0025	Liner, Firefighter Pants	50	EA	\$ _____	\$ _____
0026	Liner, Firefighters, Coat	50	EA	\$ _____	\$ _____
0027	Napkins	100	EA	\$ _____	\$ _____
0028	Seatcover, Aircraft, 4 piece	10	SE	\$ _____	\$ _____
0029	Shirt, Cook/Baker, White	300	EA	\$ _____	\$ _____
0030	Sleeping Bags	4,700	EA	\$ _____	\$ _____
0031	Sleeping Bags, Extreme Cold	7,700	EA	\$ _____	\$ _____
	Sleeping Bag, Modular/Sys (3 components: sleeping bag, bag				
0032	liner, water proof liner)	5,200	EA	\$ _____	\$ _____
0033	Smock, Laboratory, Cook	100	EA	\$ _____	\$ _____
0034	Tablecloths	250	EA	\$ _____	\$ _____
0035	Pants, Cook/Baker, White	300	EA	\$ _____	\$ _____
0036	Pants, Cook/Baker, Blue	100	EA	\$ _____	\$ _____
0037	Hat, Chef	72	EA	\$ _____	\$ _____
0038	Jacket, Gortex	20	EA	\$ _____	\$ _____
0039	Pants, Gortex	20	EA	\$ _____	\$ _____
0040	Shirt, Cotton	1,000	EA	\$ _____	\$ _____
0041	Pants, Cotton	1,000	EA	\$ _____	\$ _____
0042	Bag, Canvas	600	EA	\$ _____	\$ _____

## PRICING SCHEDULE

CLIN	DESCRIPTION	ANNUAL EST. QUANTITY	UNIT OF ISSUE	UNIT PRICE	EST. EXT. PRICE
0043	Poncho	600	EA	\$ _____	\$ _____
0044	Poncho Liner	600	EA	\$ _____	\$ _____
0045	Poncho Liner (Survival)	2792	EA	\$ _____	\$ _____
0046	Liner, Overcoat	7	EA	\$ _____	\$ _____
0047	Wool Sweater	37	EA	\$ _____	\$ _____
0048	BDU Shirt, Blk	161	EA	\$ _____	\$ _____
0049	BDU Pants, Blk	155	EA	\$ _____	\$ _____
0050	Beret	7	EA	\$ _____	\$ _____
0051	Field Jacket	3479	EA	\$ _____	\$ _____
0052	Liner, Field Jacket	3094	EA	\$ _____	\$ _____
0053	Sleeping Bag Cover	2997	EA	\$ _____	\$ _____
0054	Survival School Hood	4290	EA	\$ _____	\$ _____
0055	Hood, Detachable, Field Jacket	251	EA	\$ _____	\$ _____
0056	Gloves/Mittens, Wool	2968	PR	\$ _____	\$ _____
0057	Ski Mask, Wool	12	EA	\$ _____	\$ _____
0058	Shirt, Dacron/Rayon	12	EA	\$ _____	\$ _____
0059	Summer Pajama Top	60	EA	\$ _____	\$ _____
0060	Summer Pajama Bottom	60	EA	\$ _____	\$ _____
0061	Winter Pajama Bottom	60	EA	\$ _____	\$ _____
0062	Shop Hand Towels	279	EA	\$ _____	\$ _____
0063	Repairs	1	LS	EST	\$2,500.00

BASE YEAR, LOT I ESTIMATED TOTAL \$ \_\_\_\_\_

### LOT II- DRY CLEANING

0064	Tableskirts	100	EA	\$ _____	\$ _____
0065	Sweat Pants	50	EA	\$ _____	\$ _____
0066	Sweat Shirt	50	EA	\$ _____	\$ _____
0067	Flag, Ceremonial, w/cotton fringe	10	EA	\$ _____	\$ _____
0068	Jacket, Dress Blue, Female	10	EA	\$ _____	\$ _____
0069	Jacket, Dress Blue, Male	10	EA	\$ _____	\$ _____
0070	Mittens	50	PR	\$ _____	\$ _____
0071	Pants, Dress Blue	20	EA	\$ _____	\$ _____
0072	Parka, Heavy, Long w/fur	3,100	EA	\$ _____	\$ _____
0073	Parka, Heavy, Short w/fur	1,150	EA	\$ _____	\$ _____
0074	Pants, Thermal, Bunny	2,125	EA	\$ _____	\$ _____
0075	Flag, Ceremonial, w/silk fringe	10	EA	\$ _____	\$ _____
0076	Flag, Internment, Cotton	10	EA	\$ _____	\$ _____
0077	Drapery, Lined, Pair	1000	PR	\$ _____	\$ _____
0078	Drapery, Unlined, Pair	100	PR	\$ _____	\$ _____
0079	Repairs	1	LS	EST	\$2,500.00

BASE YEAR, LOT II ESTIMATED TOTAL \$ \_\_\_\_\_

# PRICING SCHEDULE

OPTION YEAR 1, 1 OCT 2001-30 SEP 2002

## LOT I-LAUNDRY

CLIN	DESCRIPTION	ANNUAL	UNIT OF	UNIT PRICE	EST. EXT. PRICE
		EST. QUANTITY			
0080	Bath Towel	127,017	EA	\$ _____	\$ _____
0081	Bath Mat	41,982	EA	\$ _____	\$ _____
0082	Hand Towel	83,424	EA	\$ _____	\$ _____
0083	Wash Cloth	97,296	EA	\$ _____	\$ _____
0084	Bath Robe	180	EA	\$ _____	\$ _____
0085	Sheet, Flat	24,455	EA	\$ _____	\$ _____
0086	Sheet, Fitted	24,422	EA	\$ _____	\$ _____
0087	Pillow Case	44,414	EA	\$ _____	\$ _____
0088	Pillow	2,053	EA	\$ _____	\$ _____
0089	Blanket	5,196	EA	\$ _____	\$ _____
0090	Mattress Pad	2,622	EA	\$ _____	\$ _____
0091	Bedspread	3,844	EA	\$ _____	\$ _____
0092	Crib Sheet	113	EA	\$ _____	\$ _____
0093	Crib Blanket	116	EA	\$ _____	\$ _____
0094	Hot Pad	100	EA	\$ _____	\$ _____
0095	Aprons	100	EA	\$ _____	\$ _____
0096	Laundry Bag, Cotton	1,000	EA	\$ _____	\$ _____
0097	Dress, Nurse, Duty	20	EA	\$ _____	\$ _____
0098	Suit, Chem Warfare	3,300	EA	\$ _____	\$ _____
0099	Blanket, Aircraft	600	EA	\$ _____	\$ _____
0100	Coveralls, Utility	600	EA	\$ _____	\$ _____
0101	Coveralls, Utility, Thermal	40	EA	\$ _____	\$ _____
0102	Covers, Headrest	170	EA	\$ _____	\$ _____
0103	Hotpads, Cooks	48	EA	\$ _____	\$ _____
0104	Liner, Firefighter Pants	50	EA	\$ _____	\$ _____
0105	Liner, Firefighters, Coat	50	EA	\$ _____	\$ _____
0106	Napkins	100	EA	\$ _____	\$ _____
0107	Seatcover, Aircraft, 4 piece	10	SE	\$ _____	\$ _____
0108	Shirt, Cook/Baker, White	300	EA	\$ _____	\$ _____
0109	Sleeping Bags	4,700	EA	\$ _____	\$ _____
0110	Sleeping Bags, Extreme Cold	7,700	EA	\$ _____	\$ _____
	Sleeping Bag, Modular/Sys (3 components: sleeping bag, bag				
0111	liner, water proof liner)	5,200	EA	\$ _____	\$ _____
0112	Smock, Laboratory, Cook	100	EA	\$ _____	\$ _____
0113	Tablecloths	250	EA	\$ _____	\$ _____
0114	Pants, Cook/Baker, White	300	EA	\$ _____	\$ _____
0115	Pants, Cook/Baker, Blue	100	EA	\$ _____	\$ _____
0116	Hat, Chef	72	EA	\$ _____	\$ _____
0117	Jacket, Gortex	20	EA	\$ _____	\$ _____
0118	Pants, Gortex	20	EA	\$ _____	\$ _____
0119	Shirt, Cotton	1,000	EA	\$ _____	\$ _____
0120	Pants, Cotton	1,000	EA	\$ _____	\$ _____
0121	Bag, Canvas	600	EA	\$ _____	\$ _____

## PRICING SCHEDULE

CLIN	DESCRIPTION	ANNUAL EST. QUANTITY	UNIT OF ISSUE	UNIT PRICE	EST. EXT. PRICE
0122	Poncho	600	EA	\$ _____	\$ _____
0123	Poncho Liner	600	EA	\$ _____	\$ _____
0124	Poncho Liner (Survival)	2792	EA	\$ _____	\$ _____
0125	Liner, Overcoat	7	EA	\$ _____	\$ _____
0126	Wool Sweater	37	EA	\$ _____	\$ _____
0127	BDU Shirt, Blk	161	EA	\$ _____	\$ _____
0128	BDU Pants, Blk	155	EA	\$ _____	\$ _____
0129	Beret	7	EA	\$ _____	\$ _____
0130	Field Jacket	3479	EA	\$ _____	\$ _____
0131	Liner, Field Jacket	3094	EA	\$ _____	\$ _____
0132	Sleeping Bag Cover	2997	EA	\$ _____	\$ _____
0133	Survival School Hood	4290	EA	\$ _____	\$ _____
0134	Hood, Detachable, Field Jacket	251	EA	\$ _____	\$ _____
0135	Gloves/Mittens, Wool	2968	PR	\$ _____	\$ _____
0136	Ski Mask, Wool	12	EA	\$ _____	\$ _____
0137	Shirt, Dacron/Rayon	12	EA	\$ _____	\$ _____
0138	Summer Pajama Top	60	EA	\$ _____	\$ _____
0139	Summer Pajama Bottom	60	EA	\$ _____	\$ _____
0140	Winter Pajama Bottom	60	EA	\$ _____	\$ _____
0141	Shop Hand Towels	279	EA	\$ _____	\$ _____
0142	Repairs	1	LS	EST	\$2,500.00

**OPTION YEAR 1, LOT I ESTIMATED TOTAL \$ \_\_\_\_\_**

### LOT II- DRY CLEANING

0143	Tableskirts	100	EA	\$ _____	\$ _____
0144	Sweat Pants	50	EA	\$ _____	\$ _____
0145	Sweat Shirt	50	EA	\$ _____	\$ _____
0146	Flag, Ceremonial, w/cotton fringe	10	EA	\$ _____	\$ _____
0147	Jacket, Dress Blue, Female	10	EA	\$ _____	\$ _____
0148	Jacket, Dress Blue, Male	10	EA	\$ _____	\$ _____
0149	Mittens	50	PR	\$ _____	\$ _____
0150	Pants, Dress Blue	20	EA	\$ _____	\$ _____
0151	Parka, Heavy, Long w/fur	3,100	EA	\$ _____	\$ _____
0152	Parka, Heavy, Short w/fur	1,150	EA	\$ _____	\$ _____
0153	Pants, Thermal, Bunny	2,125	EA	\$ _____	\$ _____
0154	Flag, Ceremonial, w/silk fringe	10	EA	\$ _____	\$ _____
0155	Flag, Internment, Cotton	10	EA	\$ _____	\$ _____
0156	Drapery, Lined, Pair	1000	PR	\$ _____	\$ _____
0157	Drapery, Unlined, Pair	100	PR	\$ _____	\$ _____
0158	Repairs	1	LS	EST	\$2,500.00

**OPTION YEAR 1, LOT II ESTIMATED TOTAL \$ \_\_\_\_\_**

# PRICING SCHEDULE

OPTION YEAR 2, 1 OCT 2002-30 SEP 2003

## LOT I-LAUNDRY

CLIN	DESCRIPTION	ANNUAL	UNIT OF	UNIT PRICE	EST. EXT. PRICE
		EST. QUANTITY			
0159	Bath Towel	127,017	EA	\$ _____	\$ _____
0160	Bath Mat	41,982	EA	\$ _____	\$ _____
0161	Hand Towel	83,424	EA	\$ _____	\$ _____
0162	Wash Cloth	97,296	EA	\$ _____	\$ _____
0163	Bath Robe	180	EA	\$ _____	\$ _____
0164	Sheet, Flat	24,455	EA	\$ _____	\$ _____
0165	Sheet, Fitted	24,422	EA	\$ _____	\$ _____
0166	Pillow Case	44,414	EA	\$ _____	\$ _____
0167	Pillow	2,053	EA	\$ _____	\$ _____
0168	Blanket	5,196	EA	\$ _____	\$ _____
0169	Mattress Pad	2,622	EA	\$ _____	\$ _____
0170	Bedspread	3,844	EA	\$ _____	\$ _____
0171	Crib Sheet	113	EA	\$ _____	\$ _____
0172	Crib Blanket	116	EA	\$ _____	\$ _____
0173	Hot Pad	100	EA	\$ _____	\$ _____
0174	Aprons	100	EA	\$ _____	\$ _____
0175	Laundry Bag, Cotton	1,000	EA	\$ _____	\$ _____
0176	Dress, Nurse, Duty	20	EA	\$ _____	\$ _____
0177	Suit, Chem Warfare	3,300	EA	\$ _____	\$ _____
0178	Blanket, Aircraft	600	EA	\$ _____	\$ _____
0179	Coveralls, Utility	600	EA	\$ _____	\$ _____
0180	Coveralls, Utility, Thermal	40	EA	\$ _____	\$ _____
0181	Covers, Headrest	170	EA	\$ _____	\$ _____
0182	Hotpads, Cooks	48	EA	\$ _____	\$ _____
0183	Liner, Firefighter Pants	50	EA	\$ _____	\$ _____
0184	Liner, Firefighters, Coat	50	EA	\$ _____	\$ _____
0185	Napkins	100	EA	\$ _____	\$ _____
0186	Seatcover, Aircraft, 4 piece	10	SE	\$ _____	\$ _____
0187	Shirt, Cook/Baker, White	300	EA	\$ _____	\$ _____
0188	Sleeping Bags	4,700	EA	\$ _____	\$ _____
0189	Sleeping Bags, Extreme Cold	7,700	EA	\$ _____	\$ _____
	Sleeping Bag, Modular/Sys (3 components: sleeping bag, bag				
0190	liner, water proof liner)	5,200	EA	\$ _____	\$ _____
0191	Smock, Laboratory, Cook	100	EA	\$ _____	\$ _____
0192	Tablecloths	250	EA	\$ _____	\$ _____
0193	Pants, Cook/Baker, White	300	EA	\$ _____	\$ _____
0194	Pants, Cook/Baker, Blue	100	EA	\$ _____	\$ _____
0195	Hat, Chef	72	EA	\$ _____	\$ _____
0196	Jacket, Gortex	20	EA	\$ _____	\$ _____
0197	Pants, Gortex	20	EA	\$ _____	\$ _____
0198	Shirt, Cotton	1,000	EA	\$ _____	\$ _____
0199	Pants, Cotton	1,000	EA	\$ _____	\$ _____
0200	Bag, Canvas	600	EA	\$ _____	\$ _____

## PRICING SCHEDULE

CLIN	DESCRIPTION	ANNUAL EST. QUANTITY	UNIT OF ISSUE	UNIT PRICE	EST. EXT. PRICE
0201	Poncho	600	EA	\$ _____	\$ _____
0202	Poncho Liner	600	EA	\$ _____	\$ _____
0203	Poncho Liner (Survival)	2792	EA	\$ _____	\$ _____
0200	Liner, Overcoat	7	EA	\$ _____	\$ _____
0201	Wool Sweater	37	EA	\$ _____	\$ _____
0202	BDU Shirt, Blk	161	EA	\$ _____	\$ _____
0203	BDU Pants, Blk	155	EA	\$ _____	\$ _____
0204	Beret	7	EA	\$ _____	\$ _____
0205	Field Jacket	3479	EA	\$ _____	\$ _____
0206	Liner, Field Jacket	3094	EA	\$ _____	\$ _____
0207	Sleeping Bag Cover	2997	EA	\$ _____	\$ _____
0208	Survival School Hood	4290	EA	\$ _____	\$ _____
0209	Hood, Detachable, Field Jacket	251	EA	\$ _____	\$ _____
0210	Gloves/Mittens, Wool	2968	PR	\$ _____	\$ _____
0211	Ski Mask, Wool	12	EA	\$ _____	\$ _____
0212	Shirt, Dacron/Rayon	12	EA	\$ _____	\$ _____
0213	Summer Pajama Top	60	EA	\$ _____	\$ _____
0214	Summer Pajama Bottom	60	EA	\$ _____	\$ _____
0215	Winter Pajama Bottom	60	EA	\$ _____	\$ _____
0216	Shop Hand Towels	279	EA	\$ _____	\$ _____
0217	Repairs	1	LS	EST	\$2,500.00

**OPTION YEAR 2, LOT I ESTIMATED TOTAL \$ \_\_\_\_\_**

### LOT II- DRY CLEANING

0218	Tableskirts	100	EA	\$ _____	\$ _____
0219	Sweat Pants	50	EA	\$ _____	\$ _____
0220	Sweat Shirt	50	EA	\$ _____	\$ _____
0221	Flag, Ceremonial, w/cotton fringe	10	EA	\$ _____	\$ _____
0222	Jacket, Dress Blue, Female	10	EA	\$ _____	\$ _____
0223	Jacket, Dress Blue, Male	10	EA	\$ _____	\$ _____
0224	Mittens	50	PR	\$ _____	\$ _____
0225	Pants, Dress Blue	20	EA	\$ _____	\$ _____
0226	Parka, Heavy, Long w/fur	3,100	EA	\$ _____	\$ _____
0227	Parka, Heavy, Short w/fur	1,150	EA	\$ _____	\$ _____
0228	Pants, Thermal, Bunny	2,125	EA	\$ _____	\$ _____
0229	Flag, Ceremonial, w/silk fringe	10	EA	\$ _____	\$ _____
0230	Flag, Internment, Cotton	10	EA	\$ _____	\$ _____
0231	Drapery, Lined, Pair	1000	PR	\$ _____	\$ _____
0232	Drapery, Unlined, Pair	100	PR	\$ _____	\$ _____
0233	Repairs	1	LS	EST	\$2,500.00

**OPTION YEAR 2, LOT II ESTIMATED TOTAL \$ \_\_\_\_\_**



# PRICING SCHEDULE

OPTION YEAR 3, 1 OCT 2003-30 SEP 2004

## LOT I-LAUNDRY

CLIN	DESCRIPTION	ANNUAL EST. QUANTITY	UNIT OF ISSUE	UNIT PRICE	EST. EXT. PRICE
0234	Bath Towel	127,017	EA	\$ _____	\$ _____
0235	Bath Mat	41,982	EA	\$ _____	\$ _____
0236	Hand Towel	83,424	EA	\$ _____	\$ _____
0237	Wash Cloth	97,296	EA	\$ _____	\$ _____
0238	Bath Robe	180	EA	\$ _____	\$ _____
0239	Sheet, Flat	24,455	EA	\$ _____	\$ _____
0240	Sheet, Fitted	24,422	EA	\$ _____	\$ _____
0241	Pillow Case	44,414	EA	\$ _____	\$ _____
0242	Pillow	2,053	EA	\$ _____	\$ _____
0243	Blanket	5,196	EA	\$ _____	\$ _____
0244	Mattress Pad	2,622	EA	\$ _____	\$ _____
0245	Bedspread	3,844	EA	\$ _____	\$ _____
0246	Crib Sheet	113	EA	\$ _____	\$ _____
0247	Crib Blanket	116	EA	\$ _____	\$ _____
0248	Hot Pad	100	EA	\$ _____	\$ _____
0249	Aprons	100	EA	\$ _____	\$ _____
0250	Laundry Bag, Cotton	1,000	EA	\$ _____	\$ _____
0251	Dress, Nurse, Duty	20	EA	\$ _____	\$ _____
0252	Suit, Chem Warfare	3,300	EA	\$ _____	\$ _____
0253	Blanket, Aircraft	600	EA	\$ _____	\$ _____
0254	Coveralls, Utility	600	EA	\$ _____	\$ _____
0255	Coveralls, Utility, Thermal	40	EA	\$ _____	\$ _____
0256	Covers, Headrest	170	EA	\$ _____	\$ _____
0257	Hotpads, Cooks	48	EA	\$ _____	\$ _____
0258	Liner, Firefighter Pants	50	EA	\$ _____	\$ _____
0259	Liner, Firefighters, Coat	50	EA	\$ _____	\$ _____
0260	Napkins	100	EA	\$ _____	\$ _____
0261	Seatcover, Aircraft, 4 piece	10	SE	\$ _____	\$ _____
0262	Shirt, Cook/Baker, White	300	EA	\$ _____	\$ _____
0263	Sleeping Bags	4,700	EA	\$ _____	\$ _____
0264	Sleeping Bags, Extreme Cold	7,700	EA	\$ _____	\$ _____
	Sleeping Bag, Modular/Sys (3 components: sleeping bag, bag liner, water proof liner)	5,200	EA	\$ _____	\$ _____
0265	liners, water proof liners)	5,200	EA	\$ _____	\$ _____
0266	Smock, Laboratory, Cook	100	EA	\$ _____	\$ _____
0267	Tablecloths	250	EA	\$ _____	\$ _____
0268	Pants, Cook/Baker, White	300	EA	\$ _____	\$ _____
0269	Pants, Cook/Baker, Blue	100	EA	\$ _____	\$ _____
0270	Hat, Chef	72	EA	\$ _____	\$ _____
0271	Jacket, Gortex	20	EA	\$ _____	\$ _____
0272	Pants, Gortex	20	EA	\$ _____	\$ _____
0273	Shirt, Cotton	1,000	EA	\$ _____	\$ _____
0274	Pants, Cotton	1,000	EA	\$ _____	\$ _____
0275	Bag, Canvas	600	EA	\$ _____	\$ _____

## PRICING SCHEDULE

CLIN	DESCRIPTION	ANNUAL EST. QUANTITY	UNIT OF ISSUE	UNIT PRICE	EST. EXT. PRICE
0276	Poncho	600	EA	\$ _____	\$ _____
0277	Poncho Liner	600	EA	\$ _____	\$ _____
0278	Poncho Liner (Survival)	2792	EA	\$ _____	\$ _____
0279	Liner, Overcoat	7	EA	\$ _____	\$ _____
0280	Wool Sweater	37	EA	\$ _____	\$ _____
0281	BDU Shirt, Blk	161	EA	\$ _____	\$ _____
0282	BDU Pants, Blk	155	EA	\$ _____	\$ _____
0283	Beret	7	EA	\$ _____	\$ _____
0284	Field Jacket	3479	EA	\$ _____	\$ _____
0285	Liner, Field Jacket	3094	EA	\$ _____	\$ _____
0286	Sleeping Bag Cover	2997	EA	\$ _____	\$ _____
0287	Survival School Hood	4290	EA	\$ _____	\$ _____
0288	Hood, Detachable, Field Jacket	251	EA	\$ _____	\$ _____
0289	Gloves/Mittens, Wool	2968	PR	\$ _____	\$ _____
0290	Ski Mask, Wool	12	EA	\$ _____	\$ _____
0291	Shirt, Dacron/Rayon	12	EA	\$ _____	\$ _____
0292	Summer Pajama Top	60	EA	\$ _____	\$ _____
0293	Summer Pajama Bottom	60	EA	\$ _____	\$ _____
0294	Winter Pajama Bottom	60	EA	\$ _____	\$ _____
0295	Shop Hand Towels	279	EA	\$ _____	\$ _____
0296	Repairs	1	LS	EST	\$2,500.00

**OPTION YEAR 3, LOT I ESTIMATED TOTAL \$ \_\_\_\_\_**

### LOT II- DRY CLEANING

0297	Tableskirts	100	EA	\$ _____	\$ _____
0298	Sweat Pants	50	EA	\$ _____	\$ _____
0299	Sweat Shirt	50	EA	\$ _____	\$ _____
0300	Flag, Ceremonial, w/cotton fringe	10	EA	\$ _____	\$ _____
0301	Jacket, Dress Blue, Female	10	EA	\$ _____	\$ _____
0302	Jacket, Dress Blue, Male	10	EA	\$ _____	\$ _____
0303	Mittens	50	PR	\$ _____	\$ _____
0304	Pants, Dress Blue	20	EA	\$ _____	\$ _____
0305	Parka, Heavy, Long w/fur	3,100	EA	\$ _____	\$ _____
0306	Parka, Heavy, Short w/fur	1,150	EA	\$ _____	\$ _____
0307	Pants, Thermal, Bunny	2,125	EA	\$ _____	\$ _____
0308	Flag, Ceremonial, w/silk fringe	10	EA	\$ _____	\$ _____
0309	Flag, Internment, Cotton	10	EA	\$ _____	\$ _____
0310	Drapery, Lined, Pair	1000	PR	\$ _____	\$ _____
0311	Drapery, Unlined, Pair	100	PR	\$ _____	\$ _____
0312	Repairs	1	LS	EST	\$2,500.00

**OPTION YEAR 3, LOT II ESTIMATED TOTAL \$ \_\_\_\_\_**

# PRICING SCHEDULE

OPTION YEAR 4, 1 OCT 2004-30 SEP 2005

## LOT I-LAUNDRY

CLIN	DESCRIPTION	ANNUAL	UNIT OF	UNIT PRICE	EST. EXT. PRICE
		EST. QUANTITY			
0313	Bath Towel	127,017	EA	\$ _____	\$ _____
0314	Bath Mat	41,982	EA	\$ _____	\$ _____
0315	Hand Towel	83,424	EA	\$ _____	\$ _____
0316	Wash Cloth	97,296	EA	\$ _____	\$ _____
0317	Bath Robe	180	EA	\$ _____	\$ _____
0318	Sheet, Flat	24,455	EA	\$ _____	\$ _____
0319	Sheet, Fitted	24,422	EA	\$ _____	\$ _____
0320	Pillow Case	44,414	EA	\$ _____	\$ _____
0321	Pillow	2,053	EA	\$ _____	\$ _____
0322	Blanket	5,196	EA	\$ _____	\$ _____
0323	Mattress Pad	2,622	EA	\$ _____	\$ _____
0324	Bedspread	3,844	EA	\$ _____	\$ _____
0325	Crib Sheet	113	EA	\$ _____	\$ _____
0326	Crib Blanket	116	EA	\$ _____	\$ _____
0327	Hot Pad	100	EA	\$ _____	\$ _____
0328	Aprons	100	EA	\$ _____	\$ _____
0329	Laundry Bag, Cotton	1,000	EA	\$ _____	\$ _____
0330	Dress, Nurse, Duty	20	EA	\$ _____	\$ _____
0331	Suit, Chem Warfare	3,300	EA	\$ _____	\$ _____
0332	Blanket, Aircraft	600	EA	\$ _____	\$ _____
0333	Coveralls, Utility	600	EA	\$ _____	\$ _____
0334	Coveralls, Utility, Thermal	40	EA	\$ _____	\$ _____
0335	Covers, Headrest	170	EA	\$ _____	\$ _____
0336	Hotpads, Cooks	48	EA	\$ _____	\$ _____
0337	Liner, Firefighter Pants	50	EA	\$ _____	\$ _____
0338	Liner, Firefighters, Coat	50	EA	\$ _____	\$ _____
0339	Napkins	100	EA	\$ _____	\$ _____
0340	Seatcover, Aircraft, 4 piece	10	SE	\$ _____	\$ _____
0341	Shirt, Cook/Baker, White	300	EA	\$ _____	\$ _____
0342	Sleeping Bags	4,700	EA	\$ _____	\$ _____
0343	Sleeping Bags, Extreme Cold	7,700	EA	\$ _____	\$ _____
	Sleeping Bag, Modular/Sys (3 components: sleeping bag, bag				
0344	liner, water proof liner)	5,200	EA	\$ _____	\$ _____
0345	Smock, Laboratory, Cook	100	EA	\$ _____	\$ _____
0346	Tablecloths	250	EA	\$ _____	\$ _____
0347	Pants, Cook/Baker, White	300	EA	\$ _____	\$ _____
0348	Pants, Cook/Baker, Blue	100	EA	\$ _____	\$ _____
0349	Hat, Chef	72	EA	\$ _____	\$ _____
0350	Jacket, Gortex	20	EA	\$ _____	\$ _____
0351	Pants, Gortex	20	EA	\$ _____	\$ _____
0352	Shirt, Cotton	1,000	EA	\$ _____	\$ _____
0353	Pants, Cotton	1,000	EA	\$ _____	\$ _____
0354	Bag, Canvas	600	EA	\$ _____	\$ _____

## PRICING SCHEDULE

CLIN	DESCRIPTION	ANNUAL EST. QUANTITY	UNIT OF ISSUE	UNIT PRICE	EST. EXT. PRICE
0355	Poncho	600	EA	\$ _____	\$ _____
0356	Poncho Liner	600	EA	\$ _____	\$ _____
0357	Poncho Liner (Survival)	2792	EA	\$ _____	\$ _____
0354	Liner, Overcoat	7	EA	\$ _____	\$ _____
0355	Wool Sweater	37	EA	\$ _____	\$ _____
0356	BDU Shirt, Blk	161	EA	\$ _____	\$ _____
0357	BDU Pants, Blk	155	EA	\$ _____	\$ _____
0358	Beret	7	EA	\$ _____	\$ _____
0359	Field Jacket	3479	EA	\$ _____	\$ _____
0360	Liner, Field Jacket	3094	EA	\$ _____	\$ _____
0361	Sleeping Bag Cover	2997	EA	\$ _____	\$ _____
0362	Survival School Hood	4290	EA	\$ _____	\$ _____
0363	Hood, Detachable, Field Jacket	251	EA	\$ _____	\$ _____
0364	Gloves/Mittens, Wool	2968	PR	\$ _____	\$ _____
0365	Ski Mask, Wool	12	EA	\$ _____	\$ _____
0366	Shirt, Dacron/Rayon	12	EA	\$ _____	\$ _____
0367	Summer Pajama Top	60	EA	\$ _____	\$ _____
0368	Summer Pajama Bottom	60	EA	\$ _____	\$ _____
0369	Winter Pajama Bottom	60	EA	\$ _____	\$ _____
0370	Shop Hand Towels	279	EA	\$ _____	\$ _____
0371	Repairs	1	LS	EST	\$2,500.00

**OPTION YEAR 4, LOT I ESTIMATED TOTAL \$ \_\_\_\_\_**

### LOT II- DRY CLEANING

0372	Tableskirts	100	EA	\$ _____	\$ _____
0373	Sweat Pants	50	EA	\$ _____	\$ _____
0374	Sweat Shirt	50	EA	\$ _____	\$ _____
0375	Flag, Ceremonial, w/cotton fringe	10	EA	\$ _____	\$ _____
0376	Jacket, Dress Blue, Female	10	EA	\$ _____	\$ _____
0377	Jacket, Dress Blue, Male	10	EA	\$ _____	\$ _____
0378	Mittens	50	PR	\$ _____	\$ _____
0379	Pants, Dress Blue	20	EA	\$ _____	\$ _____
0380	Parka, Heavy, Long w/fur	3,100	EA	\$ _____	\$ _____
0381	Parka, Heavy, Short w/fur	1,150	EA	\$ _____	\$ _____
0382	Pants, Thermal, Bunny	2,125	EA	\$ _____	\$ _____
0383	Flag, Ceremonial, w/silk fringe	10	EA	\$ _____	\$ _____
0384	Flag, Internment, Cotton	10	EA	\$ _____	\$ _____
0385	Drapery, Lined, Pair	1000	PR	\$ _____	\$ _____
0386	Drapery, Unlined, Pair	100	PR	\$ _____	\$ _____
0387	Repairs	1	LS	EST	\$2,500.00

**OPTION YEAR 4, LOT II ESTIMATED TOTAL \$ \_\_\_\_\_**

**1. 52.252-2 - Clause Incorporated by Reference (IAW FAR 52.107(b)) (FEB 1998)**

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at this/these address(es):

<http://farsite.hill.af.mil/>

(End of Clause)

**2. Addenda to FAR 52.212-4 – Contract Terms and Conditions Commercial Items (MAY 1999)**

**3. 52.216-18 - Ordering (Oct 1995)**

Such orders may be issued from 1 Oct 2000 through 30 Sep 2001.

**4. 52.216-19 -- Order Limitations (Oct 1995)**

(a) **\$1.00**

(b)(1) **\$5,000**

(b)(2) **\$100,000**

(b)(3) **5 days**

(d) **1 day**

**5. 52.216-21 - Requirements (Oct 1995)**

....provided, that the Contractor shall not be required to make any deliveries under this contract after 30 Sep 2001.

**6. 52.217-8, Option to Extend Services (NOV 1999)**

**7. 52.217-9, Option to Extend the Term of the Contract (MAR 2000)**

..... 30 calendar days; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least 60 calendar days before the contract expires.

**8. 52.212-5, Contract Terms and Conditions Required to Implement Statutes or Executive Orders -- Commercial Items (Aug 2000)**

(a) The Contractor shall comply with the following FAR clauses, which are incorporated in this contract by reference, to implement provisions of law or executive orders applicable to acquisitions of commercial items:

(1) 52.222-3, Convict Labor (E.O. 11755);

(2) 52.233-3, Protest after Award (31 U.S.C 3553).

(b) The Contractor shall comply with the FAR clauses in this paragraph (b) which the contracting officer has indicated as being incorporated in this contract by reference to implement provisions of law or executive orders applicable to acquisitions of commercial items or components:

  X   (1) 52.203-6, Restrictions on Subcontractor Sales to the Government, with Alternate I (41 U.S.C. 253g and 10 U.S.C. 2402).

- \_\_\_ (2) 52.219-3, Notice of HUBZone Small Business Set-Aside (Jan 1999).
- \_\_\_ (3) 52.219-4, Notice of Price Evaluation Preference for HUBZone Small Business Concerns (Jan 1999) (if the offeror elects to waive the preference, it shall so indicate in its offer).
- \_\_\_ (4) (i) 52.219-5, Very Small Business Set-Aside (Pub. L. 103-403, section 304, Small Business Reauthorization and Amendments Act of 1994).
  - \_\_\_ (ii) Alternate I to 52.219-5.
  - \_\_\_ (iii) Alternate II to 52.219-5.
- X (5) 52.219-8, Utilization of Small Business Concerns (15 U.S.C. 637 (d)(2) and (3)).
- \_\_\_ (6) 52.219-9, Small Business Subcontracting Plan (15 U.S.C. 637 (d)(4)).
- X (7) 52.219-14, Limitations on Subcontracting (15 U.S.C. 637(a)(14)).
- \_\_\_ (8) (i) 52.219-23, Notice of Price Evaluation Adjustment for Small Disadvantaged Business Concerns (Pub. L. 103-355, section 7102, and 10 U.S.C. 2323) (if the offeror elects to waive the adjustment, it shall so indicate in its offer).
  - \_\_\_ (ii) Alternate I of 52.219-23.
- \_\_\_ (9) 52.219-25, Small Disadvantaged Business Participation Program-Disadvantaged Status and Reporting (Pub. L. 103-355, section 7102, and 10 U.S.C. 2323).
- \_\_\_ (10) 52.219-26, Small Disadvantaged Business Participation Program-Incentive Subcontracting (Pub. L. 103-355, section 7102, and 10 U.S.C. 2323).
- X (11) 52.222-21, Prohibition of Segregated Facilities (Feb 1999).
- X (12) 52.222-26, Equal Opportunity (E.O. 11246).
- X (13) 52.222-35, Affirmative Action for Disabled Veterans and Veterans of the Vietnam Era (38 U.S.C. 4212).
- X (14) 52.222-36, Affirmative Action for Workers with Disabilities (29 U.S.C. 793).
- X (15) 52.222-37, Employment Reports on Disabled Veterans and Veterans of the Vietnam Era (38 U.S.C. 4212).
- \_\_\_ (16)(i) 52.223-9, Estimate of Percentage of Recovered Material Content for EPA-Designated Products (42 U.S.C. 6962(c)(3)(A)(ii)).
  - \_\_\_ (ii) Alternate I of 52.223-9 (42 U.S.C. 6962(i)(2)(C)).
- \_\_\_ (17) 52.225-1, Buy American Act-Balance of Payments Program-Supplies (41 U.S.C. 10a-10d).
- \_\_\_ (18)(i) 52.225-3, Buy American Act - North American Free Trade Agreement - Israeli Trade Act - Balance of Payments Program (41 U.S.C. 10a-10d, 19 U.S.C. 3301 note, 19 U.S.C. 2112 note).
  - \_\_\_ (ii) Alternate I of 52.225-3.
  - \_\_\_ (iii) Alternate II of 52.225-3.
- \_\_\_ (19) 52.225-5, Trade Agreements (19 U.S.C. 2501, *et seq.*, 19 U.S.C. 3301 note).
- \_\_\_ (20) 52.225-13, Restriction on Certain Foreign Purchases (E.O. 12722, 12724, 13059, 13067, 13121, and 13129).
- \_\_\_ (21) 52.225-15, Sanctioned European Union Country End Products (E.O. 12849).
- \_\_\_ (22) 52.225-16, Sanctioned European Union Country Services (E.O. 12849).
- X (23) 52.232-33, Payment by Electronic Funds Transfer-Central Contractor Registration (31 U.S.C. 3332).
- \_\_\_ (24) 52.232-34, Payment by Electronic Funds Transfer-Other Than Central Contractor Registration (31 U.S.C. 3332).

- \_\_\_ (25) 52.232-36, Payment by Third Party (31 U.S.C. 3332).
- \_\_\_ (26) 52.239-1, Privacy or Security Safeguards (5 U.S.C. 552a).
- \_\_\_ (27) (i) 52.247-64, Preference for Privately Owned U.S.-Flag Commercial Vessels (46 U.S.C. 1241).
- \_\_\_ (ii) Alternate I of 52.247-64.

(c) The Contractor shall comply with the FAR clauses in this paragraph (c), applicable to commercial services, which the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or executive orders applicable to acquisitions of commercial items or components:

- X (1) 52.222-41, Service Contract Act of 1965, As Amended (41 U.S.C. 351, *et seq.*).
- X (2) 52.222-42, Statement of Equivalent Rates for Federal Hires (29 U.S.C. 206 and 41 U.S.C. 351, *et seq.*).

<u>EMPLOYEE CLASS</u>	<u>MONETARY WAGE-FRINGE BENEFITS</u>
Laundry Worker	WG-7304-5, \$13.05 +/- 30%
Dry Cleaning Worker	WG-7307-5, \$13.05 +/- 30%

- X (3) 52.222-43, Fair Labor Standards Act and Service Contract Act -- Price Adjustment (Multiple Year and Option Contracts) (29 U.S.C. 206 and 41 U.S.C. 351, *et seq.*).
- \_\_\_ (4) 52.222-44, Fair Labor Standards Act and Service Contract Act -- Price Adjustment (29 U.S.C. 206 and 41 U.S.C. 351, *et seq.*).
- \_\_\_ (5) 52.222-47, SCA Minimum Wages and Fringe Benefits Applicable to Successor Contract Pursuant to Predecessor Contractor Collective Bargaining Agreement (CBA) (41 U.S.C. 351, *et seq.*).
- \_\_\_ (6) 52.222-50, Nondisplacement of Qualified Workers (Executive Order 12933).

(d) *Comptroller General Examination of Record.* The Contractor shall comply with the provisions of this paragraph (d) if this contract was awarded using other than sealed bid, is in excess of the simplified acquisition threshold, and does not contain the clause at 52.215-2, Audit and Records -- Negotiation.

- (1) The Comptroller General of the United States, or an authorized representative of the Comptroller General, shall have access to and right to examine any of the Contractor's directly pertinent records involving transactions related to this contract.
- (2) The Contractor shall make available at its offices at all reasonable times the records, materials, and other evidence for examination, audit, or reproduction, until 3 years after final payment under this contract or for any shorter period specified in FAR Subpart 4.7, Contractor Records Retention, of the other clauses of this contract. If this contract is completely or partially terminated, the records relating to the work terminated shall be made available for 3 years after any resulting final termination settlement. Records relating to appeals under the disputes clause or to litigation or the settlement of claims arising under or relating to this contract shall be made available until such appeals, litigation, or claims are finally resolved.

(3) As used in this clause, records include books, documents, accounting procedures and practices, and other data, regardless of type and regardless of form. This does not require the Contractor to create or maintain any record that the Contractor does not maintain in the ordinary course of business or pursuant to a provision of law.

(e) Notwithstanding the requirements of the clauses in paragraphs (a), (b), (c) or (d) of this clause, the Contractor is not required to include any FAR clause, other than those listed below (and as may be required by an addenda to this paragraph to establish the reasonableness of prices under Part 15), in a subcontract for commercial items or commercial components --

- (1) 52.222-26, Equal Opportunity (E.O. 11246);
- (2) 52.222-35, Affirmative Action for Disabled Veterans and Veterans of the Vietnam Era (38 U.S.C. 4212);
- (3) 52.222-36, Affirmative Action for Workers with Disabilities (29 U.S.C. 793); and
- (4) 52.247-64, Preference for Privately-Owned U.S.- Flag Commercial Vessels (46 U.S.C. 1241) (flow down not required for subcontracts awarded beginning May 1, 1996).

(End of Clause)

**9. 52.219-6, Notice of Total Small Business Set-Aside (JUL 1996)**

**10. 52.228-5, Insurance Work on Government Installation (JAN 1997)**

**REQUIRED INSURANCE:** The contractor shall, at its own expense, procure and thereafter maintain the following kinds of insurance with respect to performance under this contract.

a. Workmen's Compensation and Employers Liability Insurance as required by Law except, that if this contract is to be performed in a state "which does not require permit private insurance, then compliance with the statutory. The required Workmen's Compensation Insurance shall extend to cover employer's liability for accidental bodily or death and for occupational disease with a minimum liability limit of \$100,000.

b. General Liability Insurance: Bodily injury liability insurance, in the minimum limits of \$500,000 per occurrence shall be required on the comprehensive form of policy.

c. Automobile Liability Insurance: This insurance shall be required on the comprehensive form of policy and shall provide bodily injury liability and property damage liability covering the operation of all automobiles used in connection with the performance of the contract. At least the minimum limits of \$200,000 per person and \$500,000 per occurrence for bodily injury and \$20,000 per occurrence for property damage shall be required.

**11. 52.232-18, Availability of Funds (APR 1984)**

**12. 252.212-7001, Contract Terms and Conditions Required to Implement Statute or Executive Orders Applicable to Defense Acquisitions of Commercial Items (SEP 1999)**



(a) The Contractor agrees to comply with Defense Federal Acquisition Regulation supplement (DFARS) clause 252.247-7023, Transportation of supplies by Sea, which is included in this contract by reference to implement 10 U.S.C. 2631.

(b) The Contractor agrees to comply with any clause that is checked on the following list of DFARS clauses which, if checked, is included in this contract by reference to implement provisions of laws or Executive orders applicable to acquisitions of commercial items or components.

☒ 252.205-7000, Provision of Information Cooperative Agreement Holders (10 U.S.C. 2416).

☐ 252.206-7000, Domestic Source Restriction (10 U.S.C. 2304).

☐ 252-219-7003, Small Business and Small Disadvantaged Business Subcontracting Plan (DOD Contracts) (15 U.S.C. 637).

☐ 252.225-7001, Buy American Act and Balance of Payment Program (41 U.S.C. 10 E.O. 10582).

☐ 252.225-7007, Buy American Act - Trade Agreements - Balance of Payments Program (\_Alternate 1) (41 USC 10a - 10d, 19 USC 2501 - 2518, and 19 USC 3301).

☒ 252.225-7012, Preference for Certain Domestic Commodities

☐ 252.225-7014, Preference for Domestic Specialty Metals (10 U.S.C. 2241).

☐ 252.225-7015, Preference for Domestic Hand or Measuring Tools (10 U.S.C. 2241).

☐ 252.225-7021, Trade Agreements (Alternate 1) (19 U.S.C. 2501 - 2518 and 19 U.S.C. 3301).

☐ 252.225-7027, Restriction on Contingent Fees for Foreign Military Sales (12 U.S.C. 2779).

☐ 252.225-7028, Exclusionary Policies and Practices of Foreign Governments (22 U.S.C. 2755).

☐ 252.225-7029, Restriction Acquisition of Air Circuit Breakers (10 U.S.C. 2534(a)(3)).

☐ 252.225-7036, Buy American Act - North American Free Trade Agreement Implementation Act - Balance of Payment Program (\_Alternate 1)(41 U.S.C. 10a - 10d and 19 U.S.C. 3301)

☐ 252.227-7015, Technical Data--Commercial Items (10 U.S.C. 2320).

\_\_\_\_\_ 252.227-7037, Validation of Restrictive Markings on Technical Data (10 U.S.C. 2321).

  X   252.243-7002, Certification of Request for Equitable Adjustment (10U.S.C. 2410).

  X   252.247-7024, Notification of Transportation of Supplies by Sea (10 U.S.C. 2631).

(c) In addition to the clauses listed in paragraph (e) of the contract terms and conditions required to implement statutes or Executive Orders - Commercial items clause of this contract, the contractor shall include the terms of the following clause, if applicable, in subcontracts for commercial items or commercial components, awarded at any time under this contract:

\_\_\_\_\_ 252.225-7014, Preference for Domestic Specialty Metals, Alternate I (10 U.S.C. 2241).

**13. 252.204-7004, Required Central Contractor Registration (MAR 1998)**

**14. 5352.223-9001, Health and Safety on Government Installations (JUN 1997)**

**15. 252.237-7012 Instruction to Offerors (Count-of-Articles). (DEC 1991)**

**16. 252.237-7014 Loss or Damage (Count-of-Articles). (DEC 1991)**

**17. 252.237-7016 Delivery Tickets. (DEC 1991)**

**18. 252.237-7018 Special Definitions of Government Property. (DEC 1991)**

**19. 5352.242-9000, Contractor Access to Air Force Installations (MAY 1996)**

**LIST OF DOCUMENTS, EXHIBITS, OR ATTACHMENTS**

<b><u>NUMBER</u></b>	<b><u>DESCRIPTION</u></b>	<b><u>PAGES</u></b>
Attachment 1	Statement of Work	7
Attachment 2	Department of Labor Wage Determination No <u>94-2565</u> , Revision No. <u>11</u> , dated <u>06/04/2000</u>	8
Attachment 3	Quality Assurance Surveillance Plan (QASP)	2

**THIS SECTION (ADDENDUM TO FAR 52.212-1, FAR 52.212-2, FAR 52.212-3, AND DFARS 252.212-7000) IS FOR SOLICITATION PURPOSES ONLY. THEY WILL BE PHYSICALLY REMOVED FROM ANY RESULTANT AWARD, BUT WILL BE DEEMED TO BE INCORPORATED BY REFERENCE.**

**1. ADDENDUM TO FAR 52.212-1: INSTRUCTIONS TO OFFERORS –  
COMMERCIAL ITEMS NOV 1999**

**Reference FAR 52.212-1, paragraphs (b) is hereby tailored as follows:**

**PROPOSAL PREPARATION INSTRUCTIONS**

- (a) Complete blocks 12,17, 23, 24, and 30 of the Standard Form 1449.
- (b) Insert proposed unit and extended prices in the Pricing Schedule for each contract line item, including all option periods. Offerors may submit an offer for Lots I or II, or both Lots, and are invited to view DFAR 252.237-7012 regarding the potential for multiple contract award by Lots.
- (c) Complete the necessary fill-ins and certifications in FAR 52.212-3, "Offeror Representations and Certifications – Commercial Items". Offeror's Representations and Certifications, pages 11 through 19, shall be returned with the offeror's proposal in its entirety.
- (d) Acknowledgment of any solicitation amendments
- (e) Past Performance Information. Provide references for same or similar type contracts completed in the past three (3) years. Provide any information currently available (letters, metrics, customer surveys, etc.) which demonstrates customer satisfaction with overall job performance and quality. Furnish the following information for each reference:
  - (i) Company/division name
  - (ii) Product/Service
  - (iii) Contracting Agency
  - (iv) Contract Number
  - (v) Contract Dollar Value
  - (vi) Period of Performance
  - (vii) Name, Address, FAX and telephone numbers, and E-mail addresses, of the contracting officer
  - (viii) Names of key personnel that interfaced with the contracting officer
  - (ix) Offeror performed contract as a prime or sub-contractor
  - (x) Comments regarding compliance with contract terms and conditions
  - (xi) Comments regarding any known performance deemed unacceptable to the customer, or not in accordance with contract terms and conditions.

**2. 52.216-1, Type of Contract (APR 1984)**

The Government contemplates award of a requirements-type contract resulting from this solicitation.

**3. FAR 52.212-2, Evaluation – Commercial Items (JAN 1999)** is hereby tailored as follows:

**1. BASIS FOR CONTRACT AWARD:** This is a competitive best value acquisition in which competing offeror's past and present performance history will be evaluated on a basis approximately equal to cost or price consideration. The evaluation process shall proceed as follows:

- a. Initially offers shall be ranked according to price, including option prices. An offeror's proposed prices will be determined by multiplying the quantities identified in the Pricing Schedule by the proposed unit price for each Contract Line Item Number to confirm the extended amount for each. Offerors may submit an offer for Lots I or II, or both Lots, and are invited to view DFAR 252.237-7012 regarding the potential for multiple contract award by Lots.
- b. The Contracting Officer will seek past and present performance information from references to assess performance risk. The purpose of the past performance evaluation is to allow the Government to assess the offeror's ability to perform the effort described in this SOW, based on the offeror's demonstrated relevant present and past performance. The assessment process will result in an overall performance risk rating of exceptional, very good, satisfactory, neutral, marginal, or unsatisfactory. Past performance regarding predecessor companies, key personnel who have relevant experience, or sub-contractors that will perform major or critical aspects of the requirement will not be rated as highly as past performance information for the principal offeror. Offerors with no relevant past or present performance history shall receive the rating of "neutral"; meaning the rating is treated neither favorably nor unfavorably.
- c. If the lowest evaluated price offer is judged to have an exceptional performance risk rating, that offer represents the best value for the Government and will be considered for award.
- d. The Government reserves the right to award a contract to other than the lowest price offer if that offeror is judged to have a performance risk rating of "very good" or lower. In that event, the contracting officer shall make an integrated assessment best value award decision.

**4. 52.212-3 -- Offeror Representations and Certifications -- Commercial Items (Feb 2000)**

(a) *Definitions.* As used in this provision:

*"Emerging small business"* means a small business concern whose size is no greater than 50 percent of the numerical size standard for the standard industrial classification code designated.

*"Small business concern"* means a concern, including its affiliates, that is independently owned and operated, not dominant in the field of operation in which it is bidding on

Government contracts, and qualified as a small business under the criteria in 13 CFR Part 121 and size standards in this solicitation.

*"Women-owned small business concern"* means a small business concern --

(1) Which is at least 51 percent owned by one or more women or, in the case of any publicly owned business, at least 51 percent of the stock of which is owned by one or more women; and

(2) Whose management and daily business operations are controlled by one or more women. *"Women-owned business concern"* means a concern which is at least 51 percent owned by one or more women; or in the case of any publicly owned business, at least 51 percent of the its stock is owned by one or more women; and whose management and daily business operations are controlled by one or more women.

(b) *Taxpayer identification number (TIN)* (26 U.S.C. 6109, 31 U.S.C. 7701). (Not applicable if the offeror is required to provide this information to a central contractor registration database to be eligible for award.)

(1) All offerors must submit the information required in paragraphs (b)(3) through (b)(5) of this provision to comply with debt collection requirements of 31 U.S.C. 7701(c) and 3325(d), reporting requirements of 26 U.S.C. 6041, 6041A, and 6050M, and implementing regulations issued by the Internal Revenue Service (IRS).

(2) The TIN may be used by the government to collect and report on any delinquent amounts arising out of the offeror's relationship with the Government (31 U.S.C. 7701(c)(3)). If the resulting contract is subject to the payment reporting requirements described in FAR 4.904, the TIN provided hereunder may be matched with IRS records to verify the accuracy of the offeror's TIN.]

(3) *Taxpayer Identification Number (TIN)*.

☐ TIN:\_\_\_\_\_.

☐ TIN has been applied for.

☐ TIN is not required because:

☐ Offeror is a nonresident alien, foreign corporation, or foreign partnership that does not have income effectively connected with the conduct of a trade or business in the United States and does not have an office or place of business or a fiscal paying agent in the United States;

☐ Offeror is an agency or instrumentality of a foreign government;

☐ Offeror is an agency or instrumentality of the Federal Government;

(4) *Type of organization*.

☐ Sole proprietorship;

☐ Partnership;

☐ Corporate entity (not tax-exempt);

☐ Corporate entity (tax-exempt);

- ☐ Government entity (Federal, State, or local);
- ☐ Foreign government;
- ☐ International organization per 26 CFR 1.6049-4;
- ☐ Other \_\_\_\_\_.

(5) *Common parent.*

☐ **Offeror is not owned or controlled by a common parent:**

☐ **Name and TIN of common parent:**

Name \_\_\_\_\_

TIN \_\_\_\_\_

(c) Offerors must complete the following representations when the resulting contract is to be performed inside the United States, its territories or possessions, Puerto Rico, the Trust Territory of the Pacific Islands, or the District of Columbia. Check all that apply.

(1) *Small business concern.* The offeror represents as part of its offer that it ☐ is, ☐ is not a small business concern.

(2) *Small disadvantaged business concern.* [Complete only if the offeror represented itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents, for general statistical purposes, that it ☐ is, ☐ is not, a small disadvantaged business concern as defined in 13 CFR 124.1002.

(3) *Women-owned small business concern.* [Complete only if the offeror represented itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents that it ☐ is, ☐ is not a women-owned small business concern.

(4) *Women-owned business concern (other than small business concern).* [Complete only if the offeror is a women-owned business concern and did not represent itself as a small business concern in paragraph (c)(1) of this provision.]. The offeror represents that it ☐ is, a women-owned business concern.

(5) *Tie bid priority for labor surplus area concerns.* If this is an invitation for bid, small business offerors may identify the labor surplus areas in which costs to be incurred on account of manufacturing or production (by offeror or first-tier subcontractors) amount to more than 50 percent of the contract price:

\_\_\_\_\_

(6) **Small Business Size for the Small Business Competitiveness Demonstration Program and for the Targeted Industry Categories under the Small Business Competitiveness Demonstration Program.** [Complete only if the offeror has represented itself to be a small business concern under the size standards for this solicitation.]

(i) (Complete only for solicitations indicated in an addendum as being set-aside for emerging small businesses in one of the four designated industry groups (DIGs).) The offeror represents as part of its offer that it ☐ is, ☐ is not an emerging small business.

(ii) (Complete only for solicitations indicated in an addendum as being for one of the targeted industry categories (TICs) or four designated industry groups (DIGs).)  
Offeror represents as follows:

(A) Offeror's number of employees for the past 12 months (check the Employees column if size standard stated in the solicitation is expressed in terms of number of employees); or

(B) Offeror's average annual gross revenue for the last 3 fiscal years (check the Average Annual Gross Number of Revenues column if size standard stated in the solicitation is expressed in terms of annual receipts).

(Check one of the following):

<b><u>Number of Employees</u></b>	<b><u>Average Annual Gross Revenues</u></b>
50 or fewer	\$1 million or less
51-100	\$1,000,001-\$2 million
101-250	\$2,000,001-\$3.5 million
251-500	\$3,500,001-\$5 million
501-750	\$5,000,001-\$10 million
751-1,000	\$10,000,001-\$17 million
Over 1,000	Over \$17 million

(7) [Complete only if the solicitation contains the clause at FAR 52.219-23, Notice of Price Evaluation Adjustment for Small Disadvantaged Business Concerns, or FAR 52.219-25, Small Disadvantaged Business Participation Program-Disadvantaged Status and Reporting and the offeror desires a benefit based on its disadvantaged status.]

(i) General. The offeror represents that either-

(A) It ☐ is, ☐ is not certified by the Small Business Administration as a small disadvantaged business concern and identified, on the date of this representation, as a certified small disadvantaged business concern in the database maintained by the Small Business Administration (PRO-Net), and that no material change in disadvantaged ownership and control has occurred since its certification, and, where the concern is owned by one or more individuals claiming disadvantaged status, the net worth of each individual upon whom the certification is based does not exceed \$750,000 after taking into account the applicable exclusions set forth at 13 CFR 124.104(c)(2); or  
(B) It ☐ has, ☐ has not submitted a completed application to the Small Business Administration or a Private Certifier to be certified as a small disadvantaged business concern in accordance with 13 CFR 124, Subpart B, and a decision on that application is pending, and that no material change in disadvantaged ownership and control has occurred since its application was submitted.



(ii) Joint Ventures under the Price Evaluation Adjustment for Small Disadvantaged Business Concerns. The offeror represents, as part of its offer, that it is a joint venture that complies with the requirements in 13 CFR 124.1002(f) and that the representation in paragraph (c)(7)(i) of this provision is accurate for the small disadvantaged business concern that is participating in the joint venture. [The offeror shall enter the name of the small disadvantaged business concern that is participating in the joint venture: \_\_\_\_\_.]

(d) Representations required to implement provisions of Executive Order 11246 --

(1) *Previous contracts and compliance.* The offeror represents that --

(i) It ☐ has, ☐ has not, participated in a previous contract or subcontract subject either to the Equal Opportunity clause of this solicitation; and

(ii) It ☐ has, ☐ has not, filed all required compliance reports.

(2) *Affirmative Action Compliance.* The offeror represents that --

(i) It ☐ has developed and has on file, ☐ has not developed and does not have on file, at each establishment, affirmative action programs required by rules and regulations of the Secretary of Labor (41 CFR parts 60-1 and 60-2), or

(ii) It \* has not previously had contracts subject to the written affirmative action programs requirement of the rules and regulations of the Secretary of Labor.

(e) Certification Regarding Payments to Influence Federal Transactions (31 U.S.C. 1352). (Applies only if the contract is expected to exceed \$100,000.) By submission of its offer, the offeror certifies to the best of its knowledge and belief that no Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress or an employee of a Member of Congress on his or her behalf in connection with the award of any resultant contract.

(f) *Buy American Act - Balance of Payments Program Certificate.* (Applies only if the clause at Federal Acquisition Regulation (FAR) 52.225-1, Buy American Act - Balance of Payments Program--Supplies, is included in this solicitation.)

(1) The offeror certifies that each end product, except those listed in paragraph (f)(2) of this provision, is a domestic end product (as defined in the clause of this solicitation entitled "Buy American Act - Balance of Payments Program--Supplies") and that the offeror has considered components of unknown origin to have been mined, produced, or manufactured outside the United States. The offeror shall list as foreign end products those end products manufactured in the United States that do not qualify as domestic end products.

(2) Foreign End Products:

LINE ITEM NO.	COUNTRY OF ORIGIN

[List as necessary]

(3) The Government will evaluate offers in accordance with the policies and procedures of FAR Part 25.

(1) *Buy American Act -- North American Free Trade Agreement -- Israeli Trade Act -- Balance of Payments Program Certificate.* (Applies only if the clause at FAR 52.225-3, Buy American Act -- North American Free Trade Agreement Israeli Trade Act -- Balance of Payments Program, is included in this solicitation.)

(i) The offeror certifies that each end product, except those listed in paragraph (g)(1)(ii) or (g)(1)(iii) of this provision, is a domestic end product as defined in the clause of this solicitation entitled "Buy American Act -- North American Free Trade Agreement Israeli Trade Act -- Balance of Payments Program" and that the offeror has considered components of unknown origin to have been mined, produced, or manufactured outside the United States.

(ii) The offeror certifies that the following supplies are NAFTA country end products or Israeli end products as defined in the clause of this solicitation entitled "Buy American Act-North American Free Trade Agreement-Israeli Trade Act-Balance of Payments Program":

NAFTA Country or Israeli End Products:

LINE ITEM NO.	COUNTRY OF ORIGIN

[List as necessary]

(iii) The offeror shall list those supplies that are foreign end products (other than those listed in paragraph (g)(1)(ii) or this provision) as defined in the clause of this solicitation entitled "Buy American Act-North American Free Trade Agreement-Israeli Trade Act-Balance of Payments Program." The offeror shall list as other foreign end products those end products manufactured in the United States that do not qualify as domestic end products.

Other Foreign End Products:

LINE ITEM NO.	COUNTRY OF ORIGIN

[List as necessary]

(iv) The Government will evaluate offers in accordance with the policies and procedures of FAR Part 25.

(2) *Buy American Act-North American Free Trade Agreements-Israeli Trade Act-Balance of Payments Program Certificate, Alternate I (Feb 2000)*. If Alternate I to the clause at FAR 52.225-3 is included in this solicitation, substitute the following paragraph (g)(1)(ii) for paragraph (g)(1)(ii) of the basic provision:  
(g)(1)

(ii) The offeror certifies that the following supplies are Canadian end products as defined in the clause of this solicitation entitled "Buy American Act-North American Free Trade Agreement-Israeli Trade Act-Balance of Payments Program":  
Canadian End Products

Line Item No.: \_\_\_\_\_  
[List as necessary]

(3) *Buy American Act-North American Free Trade Agreements-Israeli Trade Act-Balance of Payments Program Certificate, Alternate II (Feb 2000)*. If Alternate II to the clause at FAR 52.225-3 is included in this solicitation, substitute the following paragraph (g)(1)(ii) for paragraph (g)(1)(ii) of the basic provision:

(g)(1)(ii) The offeror certifies that the following supplies are Canadian end products or Israeli end products as defined in the clause of this solicitation entitled "Buy American Act--North American Free Trade Agreement--Israeli Trade Act--Balance of Payments Program":

Canadian or Israeli End Products

Line Item No.:	Country of Origin:

[List as necessary]

(4) *Trade Agreements Certificate*. (Applies only if the clause at FAR 52.225-5, Trade Agreements, is included in this solicitation.)

(i) The offeror certifies that each end product, except those listed in paragraph (g)(4)(ii) of this provision, is a U.S.-made, designated country, Caribbean Basin country, or NAFTA country end product, as defined in the clause of this solicitation entitled ``Trade Agreements."

(ii) The offeror shall list as other end products those end products that are not U.S.-made, designated country, Caribbean Basin country, or NAFTA country end products.

Other End Products

Line Item No.:	Country of Origin:

[List as necessary]

(iii) The Government will evaluate offers in accordance with the policies and procedures of FAR Part 25. For line items subject to the Trade Agreements Act, the Government will evaluate offers of U.S.-made, designated country, Caribbean Basin country, or NAFTA country end products without regard to the restrictions of the Buy American Act or the Balance of Payments Program. The Government will consider for award only offers of U.S.-made, designated country, Caribbean Basin country, or NAFTA country end products unless the Contracting Officer determines that there are no offers for such products or that the offers for such products are insufficient to fulfill the requirements of the solicitation.

(h) *Certification Regarding Debarment, Suspension or Ineligibility for Award (Executive Order 12549)*. The offeror certifies, to the best of its knowledge and belief, that --

(1) The offeror and/or any of its principals \* are, \* are not presently debarred, suspended, proposed for debarment, or declared ineligible for the award of contracts by any Federal agency, and

(2) \* Have, \* have not, within a three-year period preceding this offer, been convicted of or had a civil judgment rendered against them for: commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a Federal, state or local government contract or subcontract; violation of Federal or state antitrust statutes relating to the submission of offers; or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, tax evasion, or receiving stolen property; and \* are, \* are not presently indicted for, or otherwise criminally or civilly charged by a Government entity with, commission of any of these offenses.

(End of Provision)

**5. DFAR 252.212-7000 Offeror Representation and Certifications - Commercial Items  
(NOV 1995)**

a) **Definitions.**

As used in this clause--

(1) **Foreign person** means any person other than a United States person as defined in Section 16(2) of the Export Administration Act of 1979 (50 U.S.C. App Sec 2415).

(2) **United States person** is defined in Section 16(2) of the Export Administration Act of 1979 and means any United States resident or national (other than an individual resident outside the United States and employed by other than a United States person), and domestic concern (including any permanent domestic establishment of any foreign concern), and any foreign subsidiary or affiliate (including any permanent foreign establishment) of any domestic concern which is controlled in fact by such domestic concern, as determined under regulations of the President.

(b) **Certification.**

By submitting this offer, the Offeror, if a foreign person, company or entity, certifies that it—

(1) Does not comply with the Secondary Arab Boycott of Israel; and

(2) Is not taking or knowingly agreeing to take any action, with respect to the Secondary Boycott of Israel by Arab countries, which 50 U.S.C. App. Sec. 2407(a) prohibits a United States person from taking.

(c) **Representation of Extent of Transportation by Sea.** (This representation does not apply to solicitations for the direct purchase of ocean transportation services).

(1) The Offeror shall indicate by checking the appropriate blank in paragraph (c)(2) of this provision whether transportation of supplies by sea is anticipated under the resultant contract. The term “supplies” is defined in the Transportation of Supplies by Sea clause of this solicitation.

(2) **Representation.**

The Offeror represents that it—

\_\_\_\_ Does anticipate that supplies will be transported by sea in the performance of any contract or subcontract resulting from this solicitation.

\_\_\_\_ Does not anticipate that supplies will be transported by sea in the performance of any contract or subcontract resulting from this solicitation.

- (3) Any contract resulting from this solicitation will include the Transportation of Supplies by Sea clause. If the Offeror represents that it will not use ocean transportation, the resulting contract will also include the Defense Federal Acquisition Regulation Supplement clause at 252.247-7024, Notification of Transportation of Supplies by Sea.  
(End Of Clause)

52.237-1 -- Site Visit (Apr 1984)

A site visit is schedule for **29 August 2000 at 9:00 A.M. local**. Offerors should be at the following location to view the work site and present any pertinent questions.

Contracting Office  
Building 2451A  
110 West Ent Street, Suite 200  
Fairchild AFB, Washington

Communications: Communications such as request for clarification and/or information concerning this solicitation shall be submitted in writing to the following address:

92 CONS/LGCA  
ATTN: 2LT. STEVEN M. THOMAS  
110 W. Ent Street, Suite 200  
Fairchild AFB, Washington, 99011-9403  
E-mail at [steven.thomas@fairchild.af.mil](mailto:steven.thomas@fairchild.af.mil).

**STATEMENT OF WORK**

**FOR**

**LAUNDRY AND DRY CLEANING SERVICES**

**AT**

**FAIRCHILD AFB, WA**

**10 Aug 2000**

1. **DESCRIPTION OF SERVICES.** The Contractor shall provide laundry and dry cleaning services for Fairchild AFB in accordance with all federal, state, and local regulations, commercial standards and this SOW and its appendices. Services will be performed at the contractor's facility, and include pick-up, delivery, cleaning, and repair of items. The contractor is encouraged and expected to use innovative approaches to efficiently and effectively accomplish SOW requirements in a timely manner, at reduced costs, and in a way which fosters pride and ownership in the work performed.

### 1.1 **REQUIREMENTS.**

1.1.1. **PICK-UP.** The contractor shall pick-up, sort, and count all items to be serviced at each facility during times identified in Appendix A of this SOW. Any discrepancy between the government's and the contractor's count shall be resolved prior to departure. The Contractor shall provide a delivery ticket reflecting all items, and a copy will be retained by the government at each location.

1.1.2. **DELIVERY:** The Contractor shall deliver serviced items to the designated facilities at the times identified in Appendix A of this SOW. The contractor shall annotate the delivery ticket with the number of items delivered. Any shortages shall be annotated on a separate delivery ticket and shall be delivered on the next scheduled delivery day. A copy of the delivery ticket will be retained by the government at the applicable delivery points.

1.1.3. **REPAIRS.** The Contractor shall repair items designated by the government using thread and material of the same quality, compatible color, color fastness, and texture as that used in the manufacture of the articles. Repairs include, but are not limited to, replacement of zippers, tears, open seams, drapery pleats and holes. Any items determined unservicable or unrepairable shall be returned in a separate bundle. All repairs shall be returned within one week after pick-up on the next scheduled delivery day. The contractor shall provide a price quotation to the customer and obtain approval prior to proceeding with repairs. Individual repairs shall not exceed \$25.00 per article and will be paid under a separate line item on the bid schedule.

1.1.4. **DAMAGED/LOST ARTICLES.** See DOD FAR 252.237-7014, Loss or Damage (Count of Articles).

1.2. **HAZARDOUS/DANGEROUS WASTE.** Some items may contain properties or chemicals considered bio-hazardous, hazardous or dangerous waste as defined in Federal/State Regulations and Codes and shall be processed accordingly. Radiation suits and chemical shirts/pants to be laundered are for training purposes only and do not present a hazard.



2. **SERVICE DELIVERY SUMMARY.**

PERFORMANCE OBJECTIVE	SOW	PERFORMANCE THRESHOLD
All items are clean, sanitary and properly packaged in accordance with commercial standards and this SOW.	Appendix A	<p>Lot I - No more than 20 items returned for reperformance per month</p> <p>Lot II - No more than 4 items returned for reperformance per month</p>
All items are delivered in accordance with the dates and times specified in this SOW.	Para 4.1.	<p>Lot I - No more than 20 customer complaints per month</p> <p>Lot II - No more than 4 customer complaints per month</p>

3. **GOVERNMENT-FURNISHED PROPERTY AND SERVICES.** None.

4. **GENERAL INFORMATION.**

4.1. **DELIVERY.** The Contractor shall pick-up and deliver at the following facilities on the day and time specified below. Articles picked up must be returned the next scheduled pick-up day, except items identified in Appendix A, which require additional processing time.

DELIVERY SCHEDULE		
Location	Day	Time
<u>Fairchild Inn/Survival Inn</u> Bldg 2272, Room 201 Bldg 2392, 1 <sup>st</sup> floor hallway, east-end Bldg 2393, Rooms 203 & 208 Bldg 2399, Housekeeping Room Bldg 1252, Room 250	Monday-Friday	0830-1130
Bldg 2245, Fitness Center	Monday-Friday	1200-1230
Bldg 2001B, Central Linen Exchange	Tuesday-Thursday	1230-1330
Bldg 2448C, Base Supply, Mobility Processing Element	Thursday	1330-1430
Bldg 2451, Readiness Section	*	*
Bldg 1328, Survival Supply	Tuesday	0730-0830

\* Pick-up is on an “as required” basis with delivery the week following pickup.

4.2. PERFORMANCE OF SERVICES DURING CRISIS DECLARED BY THE NATIONAL COMMAND AUTHORITY. IAW DoDI 3020.37 (Continuation of Essential DoD Contractor Services During a Crisis), and aforementioned Air Force implementation, unless otherwise directed by an authorized Government representative, it is determined that all requirements under this SOW are essential for performance during a crisis.

5. APPENDICES.

Appendix A – Workload Data

## APPENDIX A

### WORKLOAD DATA

#### LAUNDRY

Item	48-hour Processing	Starch	Press	Hanger	Wrapped	Package
Bath Towel					X	10/pg
Bath Mat					X	10/pg
Hand Towel					X	20/pg
Wash Cloth					X	20/pg
Bath Robe					X	each
Sheet, Flat					X	10/pg
Sheet, Fitted					X	10/pg
Pillow Case					X	20/pg
Pillow	X				X	each
Blanket					X	each
Bedspread					X	each
Mattress Pad					X	each
Crib Sheet					X	each
Crib Blanket					X	each
Hot Pad					X	each
Aprons			X		X	5/pg
Laundry Bag, Cotton					X	5/pg
Dress, Nurse, Duty		X	X	X	X	each
Suit, Chem Warfare				X		each
Blanket, Aircraft					X	10/pg
Coveralls, Utility				X		10/pg
Coveralls, Utility, Thermal				X		10/pg
Covers, Headrest					X	20/pg
Hotpads, Cooks					X	5/pg
Liner, Firefighter Pants				X		each
Liner, Firefighters, Coat				X		each
Napkins					X	20/pg
Seatcover, Aircraft, 4 piece					X	Set
Shirt, Cook/Baker, White					X	each
Sleeping Bags	X					rolled
Sleeping Bags, Extreme Cold	X					rolled

<b>Item</b>	<b>48-hr Processing</b>	<b>Starch</b>	<b>Press</b>	<b>Hanger</b>	<b>Wrapped</b>	<b>Package</b>
Sleeping Bag, Modular/Sys (3 components: sleeping bag, bag liner, water proof liner)	<b>X</b>					<b>rolled</b>
Smock, Laboratory, Cook		<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>each</b>
Tablecloths			<b>X</b>		<b>X</b>	<b>10/pg</b>
Pants, Cook/Baker, White		<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>each</b>
Pants, Cook/Baker, Blue		<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>each</b>
Hat, Chef					<b>X</b>	<b>5/pg</b>
Jacket, Gortex				<b>X</b>		<b>each</b>
Pants, Gortex				<b>X</b>		<b>each</b>
Shirt, Cotton				<b>X</b>		<b>each</b>
Pants, Cotton				<b>X</b>		<b>each</b>
Bag, Canvas					<b>X</b>	<b>each</b>
Poncho					<b>X</b>	<b>each</b>
Poncho Liner					<b>X</b>	<b>each</b>
Poncho Liner (Survival)					<b>X</b>	<b>5/pg</b>
Over Coat						<b>each</b>
Liner, Overcoat						<b>each</b>
Wool Sweater					<b>X</b>	<b>each</b>
BDU Shirt, Blk				<b>X</b>	<b>X</b>	<b>each</b>
BDU Pants, Blk				<b>X</b>	<b>X</b>	<b>each</b>
Beret						<b>each</b>
Field Jacket					<b>X</b>	<b>5/pg</b>
Liner, Field Jacket					<b>X</b>	<b>5/pg</b>
Sleeping Bag Cover						<b>Rolled</b>
Survival School Hood					<b>X</b>	<b>each</b>
Hood, Detachable, Field Jacket						<b>each</b>
Gloves/Mittens, Wool						<b>pair</b>
Ski Mask, Wool						<b>each</b>

<b>Item</b>	<b>48-hour Processing</b>	<b>Starch</b>	<b>Press</b>	<b>Hanger</b>	<b>Wrapped</b>	<b>Package</b>
Shirt, Dacron/Rayon				<b>X</b>	<b>X</b>	<b>each</b>
Summer Pajama Top					<b>X</b>	<b>5/pg</b>
Summer Pajama Bottom					<b>X</b>	<b>5/pg</b>
Winter Pajama Bottom					<b>X</b>	<b>5/pg</b>
Shop Hand Towels					<b>X</b>	<b>5/pg</b>

### **Dry Clean**

<b>Item</b>	<b>48-hour Processing</b>	<b>Starch</b>	<b>Press</b>	<b>Hanger</b>	<b>Wrapped</b>	<b>Package</b>
Tableskirts	<b>X</b>				<b>X</b>	<b>each</b>
Sweat Pants	<b>X</b>				<b>X</b>	<b>5/pg</b>
Sweat Shirt	<b>X</b>				<b>X</b>	<b>5/pg</b>
Flag, Ceremonial, w/cotton fringe	<b>X</b>			<b>X</b>	<b>X</b>	<b>each</b>
Jacket, Dress Blue, Female	<b>X</b>			<b>X</b>	<b>X</b>	<b>each</b>
Jacket, Dress Blue, Male	<b>X</b>			<b>X</b>	<b>X</b>	<b>each</b>
Mittens	<b>X</b>					<b>pair</b>
Pants, Dress Blue	<b>X</b>			<b>X</b>		<b>each</b>
Parka, Heavy, Long w/fur	<b>X</b>			<b>X</b>	<b>X</b>	<b>each</b>
Parka, Heavy, Short w/fur	<b>X</b>			<b>X</b>	<b>X</b>	<b>each</b>
Pants, Thermal, Bunny	<b>X</b>			<b>X</b>	<b>X</b>	<b>each</b>
Flag, Ceremonial, w/silk fringe	<b>X</b>			<b>X</b>	<b>X</b>	<b>each</b>
Flag, Internment, Cotton	<b>X</b>			<b>X</b>	<b>X</b>	<b>each</b>
Drapery, Lined, Pair	<b>X</b>			<b>X</b>	<b>X</b>	<b>each</b>
Drapery, Unlined, Pair	<b>X</b>			<b>X</b>	<b>X</b>	<b>each</b>

\* A commercially acceptable clear plastic film shall be used on all wrapped items.

**WAGE DETERMINATION NO: 94-2565 REV (11) AREA: WA,SPOKANE**WAGE DETERMINATION NO: **94-2565** REV (11) AREA: WA,SPOKANE

REGISTER OF WAGE DETERMINATIONS UNDER | U.S. DEPARTMENT OF LABOR

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WASHINGTON D.C. 20210

William W.Gross  
DirectorDivision of  
Wage Determinations

Wage Determination No.: 1994-2565

Revision No.: 11

Date Of Last Revision: 06/04/2000

State: Washington

Area: Washington Counties of Adams, Asotin, Chelan, Columbia, Douglas, Ferry, Garfield,  
Grant, Kittitas, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens, Whitman**\*\*Fringe Benefits Required Follow the Occupational Listing\*\***

OCCUPATION TITLE	MINIMUM WAGE RATE
Mortician	16.57
School Crossing Guard (Crosswalk Attendant)	6.79
Administrative Support and Clerical Occupations	
Accounting Clerk I	7.95
Accounting Clerk II	8.16
Accounting Clerk III	10.27
Accounting Clerk IV	11.78
Court Reporter	10.40
Dispatcher, Motor Vehicle	8.51
Document Preparation Clerk	9.85
Duplicating Machine Operator	9.85
Film/Tape Librarian	9.33
General Clerk I	5.97
General Clerk II	6.73
General Clerk III	9.85
General Clerk IV	11.06
Housing Referral Assistant	12.04
Key Entry Operator I	8.18
Key Entry Operator II	10.60
Messenger (Courier)	5.97
Order Clerk I	7.95
Order Clerk II	10.27
Personnel Assistant (Employment) I	8.30
Personnel Assistant (Employment) II	9.33
Personnel Assistant (Employment) III	10.40
Personnel Assistant (Employment) IV	12.04
Production Control Clerk	12.30
Rental Clerk	9.33
Scheduler, Maintenance	9.33
Secretary I	9.33
Secretary II	10.40
Secretary III	12.04
Secretary IV	14.83
Secretary V	15.95
Service Order Dispatcher	11.57
Stenographer I	9.19

Stenographer II	10.22
Supply Technician	12.56
Survey Worker (Interviewer)	10.40
Switchboard Operator-Receptionist	8.05
Test Examiner	10.40
Test Proctor	10.40
Travel Clerk I	8.77
Travel Clerk II	9.22
Travel Clerk III	9.87
Word Processor I	8.99
Word Processor II	10.09
Word Processor III	11.27
Automatic Data Processing Occupations	
Computer Data Librarian	8.92
Computer Operator I	8.71
Computer Operator II	10.46
Computer Operator III	12.63
Computer Operator IV	14.02
Computer Operator V	15.53
Computer Programmer I (1)	11.56
Computer Programmer II (1)	14.38
Computer Programmer III (1)	17.12
Computer Programmer IV (1)	20.70
Computer Systems Analyst I (1)	18.07
Computer Systems Analyst II (1)	20.93
Computer Systems Analyst III (1)	24.33
Peripheral Equipment Operator	10.59
Automotive Service Occupations	
Automotive Body Repairer, Fiberglass	16.48
Automotive Glass Installer	15.16
Automotive Worker	15.16
Electrician, Automotive	16.48
Mobile Equipment Servicer	14.33
Motor Equipment Metal Mechanic	16.48
Motor Equipment Metal Worker	15.16
Motor Vehicle Mechanic	16.57
Motor Vehicle Mechanic Helper	13.02
Motor Vehicle Upholstery Worker	14.33
Motor Vehicle Wrecker	15.16
Painter, Automotive	15.81
Radiator Repair Specialist	15.16
Tire Repairer	13.21
Transmission Repair Specialist	16.48
Food Preparation and Service Occupations	
Baker	8.89
Cook I	7.73
Cook II	8.89
Dishwasher	6.79
Food Service Worker	6.79
Meat Cutter	8.89
Waiter/Waitress	7.11
Furniture Maintenance and Repair Occupations	
Electrostatic Spray Painter	15.81
Furniture Handler	12.67
Furniture Refinisher	15.81
Furniture Refinisher Helper	13.02
Furniture Repairer, Minor	14.33
Upholsterer	15.81
General Services and Support Occupations	
Cleaner, Vehicles	6.79
Elevator Operator	6.79
Gardener	6.79
House Keeping Aid I	6.79

House Keeping Aid II	7.11
Janitor	6.79
Laborer, Grounds Maintenance	6.88
Maid or Houseman	6.45
Pest Controller	7.96
Refuse Collector	6.79
Tractor Operator	8.15
Window Cleaner	7.11
Health Occupations	
Dental Assistant	10.93
Emergency Medical Technician (EMT)/Paramedic/Ambulance Driver	10.93
Licensed Practical Nurse I	8.71
Licensed Practical Nurse II	9.77
Licensed Practical Nurse III	10.93
Medical Assistant	9.77
Medical Laboratory Technician	9.77
Medical Record Clerk	9.77
Medical Record Technician	13.54
Nursing Assistant I	7.10
Nursing Assistant II	7.98
Nursing Assistant III	8.71
Nursing Assistant IV	9.77
Pharmacy Technician	12.19
Phlebotomist	9.77
Registered Nurse I	13.54
Registered Nurse II	16.57
Registered Nurse II, Specialist	16.57
Registered Nurse III	20.05
Registered Nurse III, Anesthetist	20.05
Registered Nurse IV	24.02
Information and Arts Occupations	
Audiovisual Librarian	14.29
Exhibits Specialist I	12.09
Exhibits Specialist II	14.98
Exhibits Specialist III	18.27
Illustrator I	12.09
Illustrator II	14.98
Illustrator III	18.27
Librarian	15.95
Library Technician	10.40
Photographer I	11.34
Photographer II	12.69
Photographer III	14.98
Photographer IV	18.27
Photographer V	22.17
Laundry, Dry Cleaning, Pressing and Related Occupations	
Assembler	7.11
Counter Attendant	7.11
Dry Cleaner	8.35
Finisher, Flatwork, Machine	7.11
Presser, Hand	7.11
Presser, Machine, Drycleaning	7.11
Presser, Machine, Shirts	7.11
Presser, Machine, Wearing Apparel, Laundry	7.11
Sewing Machine Operator	8.93
Tailor	9.50
Washer, Machine	7.45
Machine Tool Operation and Repair Occupations	
Machine-Tool Operator (Toolroom)	15.81
Tool and Die Maker	18.62
Material Handling and Packing Occupations	
Forklift Operator	13.30
Fuel Distribution System Operator	14.29



Material Coordinator	13.66
Material Expediter	13.66
Material Handling Laborer	10.00
Order Filler	12.83
Production Line Worker (Food Processing)	12.03
Shipping Packer	11.34
Shipping/Receiving Clerk	11.34
Stock Clerk (Shelf Stocker; Store Worker II)	12.34
Store Worker I	10.63
Tools and Parts Attendant	12.67
Warehouse Specialist	12.03
Mechanics and Maintenance and Repair Occupations	
Aircraft Mechanic	16.48
Aircraft Mechanic Helper	13.02
Aircraft Quality Control Inspector	17.14
Aircraft Servicer	14.33
Aircraft Worker	15.16
Appliance Mechanic	15.81
Bicycle Repairer	13.21
Cable Splicer	16.48
Carpenter, Maintenance	15.81
Carpet Layer	15.16
Electrician, Maintenance	19.01
Electronics Technician, Maintenance I	15.53
Electronics Technician, Maintenance II	16.95
Electronics Technician, Maintenance III	17.72
Fabric Worker	14.33
Fire Alarm System Mechanic	16.48
Fire Extinguisher Repairer	13.77
Fuel Distribution System Mechanic	16.48
General Maintenance Worker	15.16
Heating, Refrigeration and Air Conditioning Mechanic	16.48
Heavy Equipment Mechanic	16.48
Heavy Equipment Operator	15.66
Instrument Mechanic	16.48
Laborer	6.79
Locksmith	15.81
Machinery Maintenance Mechanic	16.48
Machinist, Maintenance	16.48
Maintenance Trades Helper	13.02
Millwright	16.48
Office Appliance Repairer	16.48
Painter, Aircraft	15.81
Painter, Maintenance	15.81
Pipefitter, Maintenance	16.48
Plumber, Maintenance	15.81
Pneudraulic Systems Mechanic	16.48
Rigger	16.48
Scale Mechanic	15.16
Sheet-Metal Worker, Maintenance	16.48
Small Engine Mechanic	15.16
Telecommunication Mechanic I	16.48
Telecommunication Mechanic II	17.14
Telephone Lineman	16.48
Welder, Combination, Maintenance	16.48
Well Driller	16.48
Woodcraft Worker	16.48
Woodworker	14.29
Miscellaneous Occupations	
Animal Caretaker	7.42
Carnival Equipment Operator	8.14
Carnival Equipment Repairer	8.57
Carnival Worker	6.79

Desk Clerk	9.01
Embalmer	16.57
Lifeguard	8.05
Park Attendant (Aide)	10.14
Photofinishing Worker (Photo Lab Tech., Darkroom Tech)	8.05
Recreation Specialist	12.48
Recycling Worker	7.73
Sales Clerk	8.05
Sport Official	8.05
Survey Party Chief (Chief of Party)	16.09
Surveying Aide	8.87
Surveying Technician (Instr. Person/Surveyor Asst./Instr.)	12.14
Swimming Pool Operator	7.42
Vending Machine Attendant	7.73
Vending Machine Repairer	8.89
Vending Machine Repairer Helper	7.73
Personal Needs Occupations	
Child Care Attendant	9.01
Child Care Center Clerk	11.27
Chore Aid	6.45
Homemaker	12.48
Plant and System Operation Occupations	
Boiler Tender	16.48
Sewage Plant Operator	15.81
Stationary Engineer	16.48
Ventilation Equipment Tender	13.02
Water Treatment Plant Operator	15.81
Protective Service Occupations	
Alarm Monitor	10.92
Corrections Officer	18.00
Court Security Officer	19.14
Detention Officer	18.00
Firefighter	18.02
Guard I	6.90
Guard II	10.92
Police Officer	21.40
Stevedoring/Longshoremen Occupations	
Blocker and Bracer	14.00
Hatch Tender	14.00
Line Handler	14.00
Stevedore I	13.35
Stevedore II	14.67
Technical Occupations	
Air Traffic Control Specialist, Center (2)	26.07
Air Traffic Control Specialist, Station (2)	17.98
Air Traffic Control Specialist, Terminal (2)	19.79
Archeological Technician I	10.81
Archeological Technician II	12.12
Archeological Technician III	14.98
Cartographic Technician	14.98
Cashier	7.41
Civil Engineering Technician	14.98
Computer Based Training (CBT) Specialist/ Instructor	18.07
Drafter I	9.64
Drafter II	10.76
Drafter III	12.09
Drafter IV	14.98
Engineering Technician I	9.64
Engineering Technician II	10.76
Engineering Technician III	12.09
Engineering Technician IV	14.98
Engineering Technician V	18.27
Engineering Technician VI	22.17

Environmental Technician	14.02
Flight Simulator/Instructor (Pilot)	20.93
Graphic Artist	18.07
Instructor	15.72
Laboratory Technician	12.63
Mathematical Technician	14.98
Paralegal/Legal Assistant I	10.40
Paralegal/Legal Assistant II	14.83
Paralegal/Legal Assistant III	18.09
Paralegal/Legal Assistant IV	21.95
Photooptics Technician	14.98
Technical Writer	15.72
Unexploded (UXO) Safety Escort	16.57
Unexploded (UXO) Sweep Personnel	16.57
Unexploded Ordnance (UXO) Technician I	16.57
Unexploded Ordnance (UXO) Technician II	20.05
Unexploded Ordnance (UXO) Technician III	24.02
Weather Observer, Combined Upper Air and Surface Programs (3)	12.63
Weather Observer, Senior (3)	14.04
Weather Observer, Upper Air (3)	12.63
Transportation/ Mobile Equipment Operation Occupations	
Bus Driver	14.29
Parking and Lot Attendant	7.10
Shuttle Bus Driver	9.47
Taxi Driver	8.52
Truckdriver, Heavy Truck	16.95
Truckdriver, Light Truck	8.98
Truckdriver, Medium Truck	14.29
Truckdriver, Tractor-Trailer	16.95

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ALL OCCUPATIONS LISTED ABOVE RECEIVE THE FOLLOWING BENEFITS:

HEALTH & WELFARE: \$1.92 an hour or \$76.80 a week or \$332.80 a month.

VACATION: 2 weeks paid vacation after 1 year of service with a contractor or successor; 3 weeks after 5 years, and 4 weeks after 15 years. Length of service includes the whole span of continuous service with the present contractor or successor, wherever employed, and with the predecessor contractors in the performance of similar work at the same Federal facility. (Reg. 29 CFR 4.173)

HOLIDAYS: A minimum of ten paid holidays per year: New Year's Day, Martin Luther King Jr.'s Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, and Christmas Day. (A contractor may substitute for any of the named holidays another day off with pay in accordance with a plan communicated to the employees involved.) (See 29 CFR 4.174)

THE OCCUPATIONS WHICH HAVE PARENTHESES AFTER THEM RECEIVE THE FOLLOWING BENEFITS (as numbered):

- 1) Does not apply to employees employed in a bona fide executive, administrative, or professional capacity as defined and delineated in 29 CFR 541. (See CFR 4.156)
- 2) APPLICABLE TO AIR TRAFFIC CONTROLLERS ONLY - NIGHT DIFFERENTIAL: An employee is entitled to pay for all work performed between the hours of 6:00 P.M. and 6:00 A.M. at the rate of basic pay plus a night pay differential amounting to 10 percent of the rate of basic pay.
- 3) WEATHER OBSERVERS - NIGHT PAY & SUNDAY PAY: If you work at night as part of a regular tour of duty, you will earn a night differential and receive an additional 10% of basic pay for any hours worked between 6pm and 6am. If you are a full-time employed (40 hours a week) and Sunday is part of your regularly scheduled workweek, you are paid at your rate of basic pay plus a Sunday premium

of 25% of your basic rate for each hour of Sunday work which is not overtime (i.e. occasional work on Sunday outside the normal tour of duty is considered overtime work).

**\*\* UNIFORM ALLOWANCE \*\***

If employees are required to wear uniforms in the performance of this contract (either by the terms of the Government contract, by the employer, by the state or local law, etc.), the cost of furnishing such uniforms and maintaining (by laundering or dry cleaning) such uniforms is an expense that may not be borne by an employee where such cost reduces the hourly rate below that required by the wage determination. The Department of Labor will accept payment in accordance with the following standards as compliance:

The contractor or subcontractor is required to furnish all employees with an adequate number of uniforms without cost or to reimburse employees for the actual cost of the uniforms. In addition, where uniform cleaning and maintenance is made the responsibility of the employee, all contractors and subcontractors subject to this wage determination shall (in the absence of a bona fide collective bargaining agreement providing for a different amount, or the furnishing of contrary affirmative proof as to the actual cost), reimburse all employees for such cleaning and maintenance at a rate of \$3.35 per week (or \$.67 cents per day). However, in those instances where the uniforms furnished are made of "wash and wear" materials, may be routinely washed and dried with other personal garments, and do not require any special treatment such as dry cleaning, daily washing, or commercial laundering in order to meet the cleanliness or appearance standards set by the terms of the Government contract, by the contractor, by law, or by the nature of the work, there is no requirement that employees be reimbursed for uniform maintenance costs.

**\*\* NOTES APPLYING TO THIS WAGE DETERMINATION \*\***

**Source of Occupational Title and Descriptions:**

The duties of employees under job titles listed are those described in the "Service Contract Act Directory of Occupations," Fourth Edition, January 1993, as amended by the Third Supplement, dated March 1997, unless otherwise indicated. This publication may be obtained from the Superintendent of Documents, at 202-783-3238, or by writing to the Superintendent of Documents, U.S. Government Printing Office, Washington, D.C. 20402. Copies of specific job descriptions may also be obtained from the appropriate contracting officer.

REQUEST FOR AUTHORIZATION OF ADDITIONAL CLASSIFICATION AND WAGE RATE {Standard Form 1444 (SF 1444)}

**Conformance Process:**

The contracting officer shall require that any class of service employee which is not listed herein and which is to be employed under the contract (i.e., the work to be performed is not performed by any classification listed in the wage determination), be classified by the contractor so as to provide a reasonable relationship (i.e., appropriate level of skill comparison) between such unlisted classifications and the classifications listed in the wage determination. Such conformed classes of employees shall be paid the monetary wages and furnished the fringe benefits as are determined. Such conforming process shall be initiated by the contractor prior to the performance of contract work by such unlisted class(es) of employees. The conformed classification, wage rate, and/or fringe benefits shall be retroactive to the commencement date of the contract. {See Section 4.6 (C)(vi)} When multiple wage determinations are included in a contract, a separate SF 1444 should be prepared for each wage determination to which a class(es) is to be conformed.

The process for preparing a conformance request is as follows:

- 1) When preparing the bid, the contractor identifies the need for a conformed occupation(s) and computes a proposed rate(s).
- 2) After contract award, the contractor prepares a written report listing in order proposed classification title(s), a Federal grade equivalency (FGE) for each proposed

classification(s), job description(s), and rationale for proposed wage rate(s), including information regarding the agreement or disagreement of the authorized representative of the employees involved, or where there is no authorized representative, the employees themselves. This report should be submitted to the contracting officer no later than 30 days after such unlisted class(es) of employees performs any contract work.

3) The contracting officer reviews the proposed action and promptly submits a report of the action, together with the agency's recommendations and pertinent information including the position of the contractor and the employees, to the Wage and Hour Division, Employment Standards Administration, U.S. Department of Labor, for review. (See section 4.6(b)(2) of Regulations 29 CFR Part 4).

4) Within 30 days of receipt, the Wage and Hour Division approves, modifies, or disapproves the action via transmittal to the agency contracting officer, or notifies the contracting officer that additional time will be required to process the request.

5) The contracting officer transmits the Wage and Hour decision to the contractor.

6) The contractor informs the affected employees.

Information required by the Regulations must be submitted on SF 1444 or bond paper.

When preparing a conformance request, the "Service Contract Act Directory of Occupations" (the Directory) should be used to compare job definitions to insure that duties requested are not performed by a classification already listed in the wage determination. Remember, it is not the job title, but the required tasks that determine whether a class is included in an established wage determination. Conformances may not be used to artificially split, combine, or subdivide classifications listed in the wage determination.

# **QUALITY ASSURANCE SURVEILLANCE PLAN (QASP) FOR LAUNDRY/DRY CLEANING SERVICES**

## **INTRODUCTION:**

This Quality Assurance Surveillance Plan (QASP) has been designed to provide Quality Assurance Personnel (QAP) an effective and systematic method to inspect services required in the Statement of Work (SOW) and appendices. This plan provides the level of performance expectations and how the Air Force will confirm the services are provided.

The QAP will surveil critical services listed in the SOW that are performed by the Contractor, as customer complaint. The QAP will ensure the Contractor is following the SOW, commercial practices, Federal, State, and local rules and regulations. Re-performance of unacceptable services at no additional cost is the preferred course of action when appropriate.

The QAP will train the individual Points of Contact (POC) at each delivery point on the contract requirements and required surveillance documentation.

**PERFORMANCE OBJECTIVES:** All items are clean, sanitary, and properly packaged in accordance with commercial standards and the SOW.

## **PERFORMANCE THRESHOLDS:**

**Lot I** - No more than **20** items returned for reperformance per month

**Lot II** – No more than **4** items returned for reperformance per month

**METHOD OF SURVEILLANCE:** Customer Complaint

**PROCEDURES:** Upon receipt of laundered/dry cleaned items, the POC located at the individual delivery point will check the items to determine if they are clean, sanitary, and properly packaged. If items are returned for reperformance, the POC will contact the QAP by email, phone, or letter and file a customer complaint. The QAP will receive, document, and validate all customer complaints and provide them to the contractor for response and correction.

**PERFORMANCE OBJECTIVES:** All items are delivered in accordance with the dates and times specified in the SOW.

**PERFORMANCE THRESHOLDS:**

**Lot I** – No more than **20** customer complaints per month

**Lot II** – No more than **4** customer complaints per month

**METHOD OF SURVEILLANCE:** Customer Complaint

**PROCEDURES:** The POC at each delivery point shall document the day and time deliveries are made on an internal log. If the contractor does not deliver on the designated day or between the times indicated in the SOW or does not deliver required items, the POC will contact the QAP by phone, email, or letter and file a customer complaint. The QAP will receive, document, and validate all customer complaints and provide them to the contractor for response.

All valid customer complaints shall be re-performed if applicable, as soon as possible after notification, but prior to the next service period. If the contractor challenges the validity of the complaint and the QAP and contractor cannot come to agreement, the customer complaint will be forwarded to the Contracting Officer (CO) for resolution. If the performance threshold is exceeded, action will be taken by the Contracting Officer in accordance with FAR 52.212-4, Inspection/Acceptance.